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| **Project team members**  Tailor to Consults and CRDT, focus on participants and not necessarily team members … definitely make the fields/labels more clinical | **Priority resources:**  Assessment Protocol PDF  • 6.2.5.4.1/7.2.5.5.1. Develop a Demographic Questionnaire    Practical Guide PDF  • 3.2.1. Identify Stakeholder |
| **End users** | **Priority resources:**  Assessment Protocol PDF  • 6.2.3./7.2.3./8.2.3. Select Participants  • Appendix E. Summative Usability Testing Report Sample– Table E.1/D.1  • Chapter 7. User Observations  7.1. Refine Assessment Goals and Create Specific Objectives  7.2.3  Select Participants    ISO PDF  • 9.4.3.2 Identify the intended user population and differentiate groups of users  • 9.4.4.2 Identify the user needs  • 9.4.4.4 Identify the intended user population and differentiate groups of users    **Additional resources:**  • Slide 56 (Heuristics Eval v1)  ISO PDF  • Table A.3 — HCD work products; CIF4, CIF5  Work Model slides v1b\_ KK\_JW comments.PPT  • Slides 7 – 9, 22 – 23  Heuristic Eval slides v1.PPT  • Slide 49 |
| **Task** | **Priority resources:**  Assessment Protocol PDF  • Appendix E. Summative Usability Testing Report Sample– Table E.2 • [6.2.5.1/7.2.5.2](http://6.2.5.1/7.2.5.2). Create Tasks • 7.1. Refine Assessment Goals and Create Specific Objectives  Practical Guide PDF  • Table B.3; inc. "the WORKFLOW Assessment” Health IT Toolkit on HealthIT.gov [[https://healthit.ahrq.gov/health-it-tools-and-resources/workflow-assessment-health-it-toolkit/all-workflowtools/flowchart](https://nam01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fhealthit.ahrq.gov%2Fhealth-it-tools-and-resources%2Fworkflow-assessment-health-it-toolkit%2Fall-workflowtools%2Fflowchart&data=02%7C01%7Cmlr92%40drexel.edu%7Cb9ffa6e7f882442b71a008d8450c4857%7C3664e6fa47bd45a696708c4f080f8ca6%7C0%7C0%7C637335266384860169&sdata=ecCQLKpzgL%2B51zSsL4Lv0kjW7mie9wEZ8ThR0IjlO9M%3D&reserved=0)]"  • Table B.9  Workflow & Scenario slides v1.PPT • Slides 18 – 28, 39 – 41,    General Model PDF  • 2.3.5  • 2.3.7  **Additional resources:**  Assessment PDF  • Appendix C: Heuristic Evaluation Report Sample - Tasks section  Practical Guide PDF  • Table B.15 Performance Against Objectives Worksheet  • Table B.17 Decision log    General Model PDF  • Table 2.1    ISO PDF  • Table A.3 — HCD work products; CIF7 User interaction specification, CIF8 - User interface specification  Work Model slides v1b\_ KK\_JW comments.PPT  • Slides 21  Training Overview v4.PPT  • Slide 10  Intro to CDS Eval v1.PPT  • Slides 33, 42 - 43    Heuristic Eval slides v1.PPT  • Slide 53, 64 |
| **Technology** | **Priority resources:**    ISO PDF  • 9.4.5.3 Produce and refine user interface design solutions – Table 19    Practical Guide PDF  Appendix B. ONC Open-Source Worksheets – Appendix section B.2. Worksheet 3-1—Clinical Information System (CIS) Inventor; Table B4    **Additional resources:**  General Model PDF  • 2.3.8 Right Channel (Device) for Delivery • Table 2.2  • 2.3.9 Right Intervention Format (Interaction)  Intro to CDS Eval v1.PPT: Slides 1 – 30 demonstrate aspects of technology and might prompt a question or three for the technology Template |
| **Environment of use** | **Priority resources:**    Assessment PDF  • 7.2.4. Determine the Setting  • 8.2.5.1\*    Practical Guide PDF  • Table B.11 Metrics Selections & Use    ISO PDF  • 9.4.5.2 Specify the user-system interaction  • Table 18 – Process activities    **Additional resources:**  Work Model slides v1b\_ KK\_JW comments.PPT  • Slides 9, 13 - 17 |